

Notice concerning the use of a Social Security and Tax Number Card as an insurance card

In autumn of 2024, Social Security and Tax Number Cards (also known as Individual Number Cards) and health insurance cards will be integrated (and conventional health insurance cards will be abolished). In addition, ever since April of this year, it has been possible to receive examinations and other services from medical care institutions and pharmacies by using a Social Security and Tax Number Card, but the conditions below must be satisfied to do so.

- (1) The employer must report the member's Individual Number (Social Security and Tax Number), kanji name, kana name, date of birth, gender, and address to the Society.
- (2) The card bearer must apply to use their card as an insurance card via Mynaportal.
- (3) The bearer's information registered for the corresponding Social Security and Tax Number must match the above reported information.
- (4) The medical care institution or pharmacy where the card is to be used must have a card reader installed.

In cases such as those below, it might not be possible to use a Social Security and Tax Number Card as a health insurance card at the reception desk of a medical care institution or other facility even if the required information—including the Social Security and Tax Number—has been reported to the Society in accordance with (1) above and all of the above requirements are satisfied.

- a. Information has not been reported in a timely manner, which makes it impossible to verify eligibility.
- b. An insurer has not registered eligibility information in a timely manner, which makes it impossible to verify eligibility.
- c. The card reader or eligibility verification terminal at the reception desk is broken or otherwise unusable.
- d. The front of the card is stained, its IC chip is broken, or the card's electronic certificate has expired.

In cases such as the above, effective workarounds for the time being include bringing both your Social Security and Tax Number Card and health insurance card to examinations as well as using your smartphone to access Mynaportal and then presenting the screen that shows that you are eligible to receive medical care insurance.

Please note that using your Social Security and Tax Number Card as an insurance card offers the advantages below, so we hope you will consider using your card in this way and appreciate your understanding.

>> Ability to receive better medical care

- Ability to share more accurate specific health checkup and medical treatment information with your doctor, which enables more suitable medical care (if the card bearer agrees)

- Ability to share medication information with your doctor and pharmacist, which reduces the risk of administering double medications or contraindicated medications (if the card bearer agrees)
- Linkage of medication information, etc., even in the case of travel destinations or disasters

>> More convenient and simpler handling of various procedures

- No need for a Certificate of Application of Maximum Copayment Amount when applying in the case of high medical care costs
- No need to switch or update your insurance card after starting employment or changing jobs (Social Security and Tax Number eligibility registration by your new insurer is necessary.)
- Ability to obtain medical care cost information via Mynaportal, which makes it simpler to claim medical expense deductions on your income tax return